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To cite this article: Yingxin Zhang, Deniz Ikiz Kaya, Pieter van Wesemael & Bernard J. Colenbrander (29 Oct 2023): Youth participation in cultural heritage management: a conceptual framework, International Journal of Heritage Studies, DOI: 10.1080/13527258.2023.2275261

To link to this article: https://doi.org/10.1080/13527258.2023.2275261

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Published online: 29 Oct 2023.

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Youth participation in cultural heritage management: a conceptual framework

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ABSTRACT
The management of cultural heritage is no longer exclusive to heritage professionals. The engagement of various stakeholders, particularly underrepresented groups in communities, is crucial to promote inclusiveness in heritage management practices. As future decision-makers, youth are vital to be engaged, yet their participation remains at a low level due to the underestimation of youth capacities and a lack of motivation among youth. Little research has been done to comprehensively conceptualise youth participation and frame it in the context of cultural heritage management. To fill this gap, an integrative literature review was conducted using academic and grey literature from participatory urban planning, design, governance, and heritage management fields. The results show that existing theories have made valuable insights into approaching youth participation by identifying the definition and roles of youth, levels of participation, and methods of engagement. However, they have so far failed to fully address the fluid nature of youth engagement and lack reflections from youth perspectives towards their initiatives to participatory practices. Drawing on the results, we propose a new conceptual framework consisting of four dimensions: purpose, positioning, perspectives, and power relations, which define youth participation theoretically and methodologically in cultural heritage management.

1. Introduction
The management practices of cultural heritage are no longer exclusive to heritage professionals (Harrison and Rose 2013; Landorf 2009; Roders Ana and Van Oers 2011). The collaboration and participation with multiple stakeholders, particularly the engagement of communities, social groups, and individuals have contributed to building more inclusive and democratic societies, fostering effective management processes of cultural and natural heritage, and promoting sustainable development of the living environment (Bandarin and van Oers 2012; Ginzarly, Houbart, and Teller 2019; Guzmán, Roders, and Colenbrander 2017; Loes, Pereira Roders, and Bernard 2013; Van and Pereira Roders 2012). Hence, the notion of inclusiveness has emerged as a prominent issue and has been aligned with the changing definition and discourse concerning cultural heritage, as well as the evolving management approaches outlined in supranational and regional policies (Gentry and Smith 2019; Waterton and Smith 2010; Waterton, Smith, and Campbell 2006).

The definition of cultural heritage has no longer been limited to the materialisation and fetishism of tangible values led by the official narratives and the predefined hierarchy of heritage values...
Cultural heritage is argued to be a dynamic and contested concept shaped by social, political, and economic forces (Heras et al. 2019; Roders Ana 2019), and is recognised as a cultural process that engages with acts of remembering that aim to understand the past and present (Harrison and Rose 2013; Waterton, Smith, and Campbell 2006). Such arguments have been advocated by scholars of Critical Heritage Studies (CHS), which seek to broaden the definition of heritage to include diverse perspectives and voices, including those traditionally marginalised or excluded (Gentry and Smith 2019; Waterton, Smith, and Campbell 2006; Witcomb and Buckley 2013). Rather than imposing a predominated interpretation of cultural heritage, it is highlighted to recognise the contested values attached to cultural heritage through active community involvement (Harrison and Rose 2013). The Authorized Heritage Discourse (AHD), which is often shaped by nationalism and national identity to recognise the role of experts and authorities, has remained the dominant approach in current heritage management practices (Gentry and Smith 2019; Smith 2006; Smith, Morgan, and Van Der Meer 2003). Their approaches inadequately recognise the legitimacy of underrepresented community groups, resulting in fragmented management processes and disparities among various stakeholders (Gentry and Smith 2019). Thus, the challenges to promoting inclusiveness in dominated heritage management discourse make it vital to engage diverse social groups.

The participation of local communities is therefore necessary to ensure that heritage is managed in a way that reflects diverse values, meanings, and perspectives so that the ethics of heritage management itself is open to renegotiation and redefinition, further helps to address power imbalances, and promotes democratic and inclusive decision-making processes (Hodges and Watson 2000; Olsson 2008; Waterton and Smith 2010). The engagement of multiple stakeholders, especially those who lack a direct voice in decision-making, is even more challenging and critical (Chirikure and Pwiti 2008; De and Dimova 2019). As one of the underrepresented groups, young people have their unique narratives regarding cultural heritage, yet their voices are less heard during decision-making processes.

The younger generation possesses unique perspectives and values associated with heritage sites and landscapes, distinct from those of previous generations (Manal and Jordan Srour 2021; Del; Baldo and Demartini 2021). Their interpretation of cultural heritage contributes significantly to the diversity and complexity of its values (Halu and Gülçin Kıcükıkay 2016). The involvement of youth in the decision-making processes can contribute to rebalancing the power structure (Smith 2006) and fostering a more democratic and inclusive approach to heritage management systems (Bajec 2019; Madgin -David, Webb -Pollyanna, and Tim 2016; Winn 2012).

The United Nations defines youth to include young people aged between 15–24 years old, thus encompassing both teenagers and young adults (Nations 1981). The complex age composition of this social group presents challenges in understanding their diverse characteristics and needs (UNICEF 1989; B. N.; Checkoway and Gutiérrez 2012). The World Heritage Committee has declared that young people, as the agents of social change and the decision-makers of the future, are a crucial group to be engaged, especially in the management processes of cultural heritage (UNESCO 2014). Since the First World Heritage Youth Forum held in 1995, numerous initiatives have emerged to foster the connection between youth and cultural heritage, facilitating them to establish their cultural identity and take ownership through their personal narratives (UNESCO 2002, 2017).

Yet, youth participation in cultural heritage management has been rather limited. Young people have not been actively engaged in decision-making and their level of participation remains relatively low (Madgin -David, Webb -Pollyanna, and Tim 2016). Youth have mainly been informed or educated through the predominated heritage discourse (Mastura, Md Noor, and Mostafa Rasoolimanesh 2015b; Waterton and Smith 2010), without having the opportunities to generate their own interpretations of cultural heritage values (Manal and Jordan Srour 2021). Due to a lack of willingness and awareness to be engaged in heritage management, young generation struggles to establish self-motivation necessary for
active participation in decision-making processes (Janković and Mihelić 2018). There exist multi-faceted barriers and challenges, including social, political, administrative, and economic aspects, that lead to the limitation of youth participation in cultural heritage management.

Considering the developing social-psychological status of young people, Frank (2006) has summarised four societal views towards youth, in terms of their developmental capabilities, perceived vulnerability, limited citizenship rights, and the potential of their romantic yet impractical initiatives (Percy-Smith and Burns 2013; Jane; Strachan 2018). On one hand, these societal views have recognised youth as citizens-to-be (Chawla 2002; Shier 2001), who have the rights and potential to participate in decision-making (Checkoway 2011; Kudva and Driskell 2009). On the other hand, these views are derived from total adults’ perspectives (Head 2011), resulting in the underestimation of youth capacities, which consequently restricts youth’s access to information and resources that could enhance their engagement in policymaking processes (Derr and Tarantini 2016; Wilks and Rudner 2013). The lack of legislative support for youth participation is also evident from an economic standpoint. Specifically, there is a scarcity of volunteering opportunities and a low rate of youth employment within the realm of cultural heritage management (Menkshi et al. 2021). While supranational policies have increasingly emphasised the significance of youth engagement in supporting democratic and sustainable development, those policies have been argued to be Eurocentric and are predominantly influenced by the Western discourse of democracy (Bambara, Wilson, and McKenzie 2007; Giroux 2009). This is particularly evident within the context of the Global South, where such one-fits-all policies have been reported insufficient for localising youth participation into heritage management systems (Chirikure et al. 2010; Fairweather 2006). It is crucial to consider and respect the diverse political systems present in different contexts before institutionalising youth participation in decision-making (Witcomb and Buckley 2013).

Specifically, it is essential to recognise that youth is not a homogenous social group (Evans 2008). In different contexts, there are inherent heterogeneity and inequalities within the group of youth, which leads to diverse representations of the youth’s identity and their surrounding environments (Cushing 2015; Richards-Schuster and Pritzker 2016). These diverse characteristics and narratives within the younger generation can be further reflected through their individual interpretation of cultural heritage and their participation in management processes (Farthing 2012; McAra 2021). Therefore, it is critical to conceptualise youth and their engagement before involving them in the decision-making processes of cultural heritage management. This will enable a more nuanced and comprehensive approach to incorporating youth perspectives and contributions.

Existing theories have cast light on the topic of youth participation within the fields of urban planning, urban design, and urban governance (Simpson 1997; R.; Hart 1992; Shier 2001; B. N.; Checkoway and Gutiérrez 2012). These theoretical contributions are valuable to understand the role of youth (Head 2011), the methods of engaging youth (Bartlett 2002), and the nature of youth participation (Derr and Tarantini 2016). However, based on primary research, there is a very limited number of academic studies on youth participation in the context of cultural heritage and a lack of theoretical approach to conceptualising the involvement of youth in heritage management processes. Thus, it would be valuable to integrate youth participation theories from participatory urban planning, design, and governance into the heritage management discourse to provide a comprehensive definition of youth, their participation, and their roles in heritage management from a theoretical perspective. Through an integrative literature review, this paper aims to construct a conceptual framework to approach youth participation in the discourse of cultural heritage management based on the following research questions:

1. What is the role of youth in cultural heritage management and how can youth be engaged in the decision-making according to the state-of-the-art literature?
2. What dimensions should be considered when integrating youth participation in cultural heritage management?
2. Materials and methods

To conduct a comprehensive review and synthesis of existing theories of youth participation, an integrative literature review was employed in this paper (Torraco 2005). The review incorporated research findings and evidence from a range of resources, including academic literature and grey literature, in order to minimise potential bias and to provide a holistic overview of this cross-disciplinary topic.

2.1. Publication collection process

To collect significant publications, we conducted two different literature searches, within the database of Scopus and Google Scholar. The first search focused on collecting literature from multiple disciplines, using a set of search strings finalised as TITLE-ABS-KEY (‘youth’ or ‘young*’ or ‘teenager’) and (‘participat*’ or ‘engage*’ or ‘involve*’) and (‘urban planning’ or ‘urban design’ or ‘urban governance’)). A total of 304 publications were collected from the first search. Another search strings which focused on the discourse of cultural heritage (‘heritage’ and (‘management’ or ‘preservation’ or ‘conservation’)) were applied in the second search within the same database. This retrieval returned 166 publications. In total, 470 publications were collected for screening (Figure 1). A set of inclusion criteria was adopted to critically appraise the most related literature that can lead to the construction of the conceptual framework. The inclusion criteria included the

![Figure 1. Publications section process (by authors).](image-url)
following review elements: (1) population: young people aged between 10–24 (the age range of youth is expanded to obtain more related publications); (2) interventions: any level of youth participation within related disciplines; (3) methods: participatory methods targeted for youth; (4) outcomes: theoretical findings or case studies. After that, the ten most-relevant papers were selected through a snowballing procedure to collect other highly relevant sources of literature (Wohlin 2014). A final list of 41 academic literature was analyzed in-depth to answer the research questions.

To conceptualise youth participation from supranational level and policy-related perspectives, grey literature in the format of policy documents and/or reports adopted by international governmental, non-governmental organisations, and heritage institutions were also collected. The collection process started with the identification of grey literature mentioned in selected academic literature. Then, through the forward and backward snowballing method, other related policy documents and reports were collected (Wohlin 2014). As a result, 14 grey literature sources that fully focus on youth, of which six are related to participation and eight to cultural heritage, were selected for final analysis.

2.2. Data analysis

Thematic analysis is adopted in this paper to review and synthesise the data derived from academic and grey literature. As a qualitative research method widely utilised for analysing textual data, thematic analysis facilitates the abstraction of main- and sub-themes from a complex and detailed dataset (Joffe and Yardley 2003). Given its suitability for constructing a conceptual framework, thematic analysis is particularly apt for this paper’s objectives. During the initial phase of literature review, a semantic approach was applied to analyse the explicit content of literature. This approach helped identify initial codes that served as the basis for generating the main themes. Subsequently, a comprehensive and in-depth analysis of the data was conducted, building upon the main themes. This process involved secondary coding to refine the main themes and establish sub-themes. Such reflexive thematic analysis provides a robust structure for the construction of a conceptual framework.

The main themes generated through thematic analysis focus on the following categories: definition of youth; role of youth; levels of participation; methods for youth participation; and participatory theories or conceptual frameworks. These themes were served to answer the following research questions: (1) What is the role of youth in cultural heritage management (through the definition of youth and their roles); (2) How youth can be engaged in the decision-making (through the identification of the levels of participation, the use of participatory methods, and the adoption of participatory theories/frameworks); (3) What dimensions should be considered when integrating youth participation in cultural heritage management (through the construction of a new conceptual framework that encompasses all the main themes summarised above).

3. Results

3.1. Definition of youth

Determined by biological age range, youth are recognised as the transition period between childhood and adulthood, encompassing teenagers and young adults, while the specific age range of youth varies across cultures and is reliant upon socioeconomic and political factors (Feldman-Barrett 2018). Youth are associated with a period of personal growth, exploration, identity formation, and increased independence (Golombek 2012; Simpson 1997). This way of linking biological development and cognitive differences has framed youth as being in the position of ‘becoming’ or ‘developing’ (Best 2007; Feldman-Barrett 2018). However, critical youth studies have argued that such assumptions based on developmental theories ignore the impact of cultural background on
knowledge and individuals’ capacities (Dadich 2015; Lesko and Talburt 2012). By solely approaching youth as a biologically determined life stage, researchers have limited the understanding and consideration of youth as individuals with their own distinct identities and lived experiences in the present (Bambara, Wilson, and McKenzie 2007; Harlan 2016). The definition of youth would be constrained if it is approached totally from the adult’s perspective without the acknowledgement of the youth’s own establishment of identity (AbouAssi, Nabatchi, and Antoun 2013; Harlan 2016). The heterogeneity within the social group of young people is represented by their evolving intellectual and social maturity, and their distinct narratives and capacities at each stage of their development (Bartlett 2002; Checkoway 2011; Frank 2006). It is crucial to understand and respect the rights and capacities of youth in their present being and recognise their roles and responsibilities associated with their stages of life (Sletto and Vasudevan 2021).

The establishment of youth’s own identity is strongly affected by cultural, social, and political impacts, which makes it significant to recognise the definition of youth within the research of cultural heritage management (McAra 2021; Selim, Mohareb, and Elsamahy 2022). It is argued that there is no universal definition of who is considered youth and the concept of youth is a social construct. Rather than defining youth based on biological determinism and developmental theories, the definition of youth is argued to recognise individual youth’s capacities and narratives that are derived from their diverse contextual background and identity (Madgin -David, Webb -Pollyanna, and Tim 2016; Selim, Mohareb, and Elsamahy 2022; Winn 2012). Youth have the rights and responsibilities to identify and establish their interpretations of cultural heritage and participate in the decision-making processes with their unique discourse (Mwangonde, Ntinda, and Hasheela-Mufeti 2021; Radulović et al. 2022). Therefore, the definition of youth has been broadened to encompass a wider range of perspectives, aiming to reflect the complexity and heterogeneity of young individuals, including their rights, self-identity, ethnic background, historical context, socioeconomic status, and varying capacities (Irazábal and Huerta 2016; Oevermann et al. 2016).

3.2. The changing roles of youth in decision-making

The concept that ‘youth as agents of environmental changes’ has been wildly accepted, which put an emphasis on the capabilities and rights of youth in civic and social activities (Head 2011; Kudva and Driskell 2009). In contrast to ‘youth as problems’, Shier (2001) views young people as competent citizens with responsibilities to serve their communities. In this way, youth can ensure that their needs are included, and they make a difference as active participants in existing decision-making processes (Osborne et al. 2017). It is also crucial for youth to view themselves as agents of change, regarding adults as their allies in the participation process.

Being acknowledged as agents of change has stimulated young people to actively take on other roles in communities, including learners/researchers, peer educators, and/or leaders (Chawla 2002; Percy-Smith and Burns 2013). Acting as co-researchers and co-learners in communities can be more effective for youth to cultivate civic capacity and build connections to their communities than being passively educated within the curriculum (Jane Strachan 2018). Through independent research and inquiry processes, young people are encouraged to build up their knowledge systems and develop their role as peer educators (Golombek 2012; Shier 2001). Compared to the one-way learning process at school, the peer-to-peer learning process can encourage young people to take on responsibilities as leaders (B. N. Checkoway and Gutiérrez 2012). Through the development of leadership, youth are motivated to generate their initiatives and discourses in decision-making.

Youth are also regarded as ‘agents of cultural heritage’ (Del Baldo and Demartini 2021), bearing the responsibilities of safeguarding and transmitting heritage values to future generations (Janković and Mihelič 2018). However, only part of the young people who have previously established interests in heritage studies actively take on the role and responsibilities (Mastura, Md Noor, and Mostafa Rasoolimanesh 2015b). Therefore, scholars have explored fostering a sense of role consciousness among youth as ‘heritage guardians’ by employing heritage education and role theory,
aiming to establish youth motivations to learn and protect local heritage values (McAra 2021; Wang et al. 2017). While such an approach has contributed to the awareness-raising of youth, the engagement of youth is still limited to informing or educating youth about the predominated heritage discourse (Wang et al. 2017). It failed to recognise the active role that youth can play in identifying heritage values and defining the discourse of cultural heritage (Fairweather 2006; Hodge, Marsiglia, and Nieri 2011; Winter 2013). Thus, recognising and incorporating youth narratives into the decision-making process has been advocated as a more effective means of stimulating responsible behaviour and fostering the commitment of youth to assume their roles in the management processes of cultural heritage (Menkshi et al. 2021).

Meanwhile, the roles of youth are contingent upon socioeconomic and political contexts. Confronted with various challenges, such as poverty, limited access to education and healthcare, and high unemployment rates, youth from the Global South are more actively taking on the role as agents of change at the forefront of social movements, advocating for inclusive policies to address their unique needs (Chirikure et al. 2010; Selim, Mohareb, and Elsamahy 2022). However, in the discourse of cultural heritage management, their indigenous and local knowledge is still underrepresented (Fairweather 2006; Hodge, Marsiglia, and Nieri 2011). Bearing the pressure of social inequalities and the influences of colonialism, these young people reinterpret cultural heritage as valuable resources on which they can draw in their interactions with the de-localised world (Simakole, Angela Farrelly, and Holland 2019). Therefore, the changing roles of youth in cultural heritage management are much associated with the heterogeneity of young individuals and are shaped by their socio-cultural backgrounds (Chirikure and Pwiti 2008; Chirikure et al. 2010).

### 3.3. Theoretical approaches: integrating youth participation in decision-making

As one of the ground-breaking theories of youth participation, Hart’s 1992 ‘Ladder of Participation’ builds on Arnstein’s citizen participation theory (Arnstein 1969) with implications of youth’s characteristics and delineates the stepwise progression of participation based on youth and adult partnership (Figure 2). Following that, successive scholars have generated their iterations with different emphasis on the effects of youth participation (Shier 2001), levels of youth empowerment (Wong, Zimmerman, and Parker 2010), youth-adult relationships (Botchwey et al. 2019), and youth prioritisation and institutionalisation (David Nina and Buchanan 2020).

These theories have provided valuable discussions and descriptions of various forms and degrees of youth participation, yet these linear frameworks tend to underestimate the complexities of youth participation and overlook the power dynamics within participatory practices (Collins and Ison 2006; Vromen and Collin 2010). Hence, through comparing and synthesising these theories, we applied more emphasis and research focus on the youth-adult partnership and youth empowerment in decision-making.

#### 3.3.1. Youth-adult partnership in decision-making

While ‘non-participation’ has been positioned in Hart’s ladder, it is not considered a form of youth participation since youth are only included for symbolic purposes (Bridgman 2004; Head 2011). Most of the frameworks initiate their participation models by positioning ‘informing’ to the lowest level. This level indicates that youth are informed, while their voices are not adequately heard (R. Hart 1992). Starting from this level up, youth are assigned a role within participation with assistance from adults (Wong, Zimmerman, and Parker 2010). Although it is considered a participatory step, the conversation between youth and adults is still one-way and youth don’t have opportunities to generate their own initiatives (Derr et al. 2013). Consultation is considered an essential level in most participation models since it is the starting point after which youth can have some level of power and control in decision-making (Simpson 1997). Youth not only are listened to, but also, they are supported to express their views interactively and their opinions are taken into consideration (London, Zimmerman, and Erbstein 2003).
Youth-adult partnerships can progressively evolve through reaching higher levels of participation as youth gradually take on more responsibilities when adults start to lend citizen power to them (Botchwey et al. 2019; Wong, Zimmerman, and Parker 2010). Although youth receive increasing responsibility and power, the partnership patterns are still derived from adult-centric perspectives and further perpetuate the adult position of power (Cahill and Dadvand 2018; B. N.; Checkoway and Gutiérrez 2012).

### 3.3.2. Empowerment of youth in decision-making

To fully recognise youth ideas and fulfill their rights and power, youth-led participation is acknowledged as the higher level of participation (Percy-Smith and Burns 2013; Simpson 1997). However, many researchers have argued that pursuing total youth-initiated participation can place a disproportionate burden on youth since youth don’t have equal access to institutional resources as adults, thus, fail to fully achieve their initiatives in actual practices (Derr et al. 2013; Wong, Zimmerman, and Parker 2010). It is vital to understand that youth empowerment is gradually established and may exist in various formats depending on different contexts. Youth-initiated participation is efficient only under specific settings with appropriate design (B. N. Checkoway and Gutiérrez 2012; Kudva and Driskell 2009). Within the three levels of participation proposed by Botchwey et al. (2019), youth voices cannot be authentically involved without assistance from adults. Adults scaffolding opportunities for youth to participate is thus argued to be the effective mean of youth-adult partnership and a way of youth empowerment (Botchwey et al. 2019; Cahill and Dadvand 2018). David Nina and Buchanan, 2020 highlight that the barriers to ensuring youth participation in formal planning processes mostly relate to the low capacity of youth. Therefore, in their youth participation models, educational training is emphasised as a key step to facilitate participation (Natalie et al. 2022). The capacity-building provides youth with access and
opportunities to actual decision-making, and also it promotes intergenerational understandings which ultimately legitimate youth participation in policymaking (Mkwananzi, Cin, and Marovah 2023; Thomas, Cortina, and Smith 2014).

3.4. Level of youth participation

These theoretical approaches have provided a nuanced description of various forms of youth participation and the relationship between youth and adults. However, arguments regarding the linear and rigid frameworks have highlighted several limitations within those generalised theories (Botchwey et al. 2019; Farthing 2012). Firstly, the youth-adult partnership has framed youth participation totally from an adult’s perspective (R. A. Derr et al. 2013; Hart 2008), disregarding the importance of incorporating youth’s discourse on their own initiatives within the dynamics of power relationships (Cahill and Dadvand 2018). At the same time, the extensive emphasis on adults’ role in youth participation has overlooked the impacts that youth peers can provide during their learning and collaborations (Botchwey et al. 2019; London, Zimmerman, and Erbstein 2003). It is argued that youth groups with varying ages and abilities tend to generate more potential for capacity-building and creative initiatives (R. A. Derr and Tarantini 2016; Hart 2008). Secondly, these youth participation theories are associated largely with Western orientation to childhood and youth development, resulting in the tendency to normalise and generalise youth participation in actual practices (Dadich 2015; Vromen and Collin 2010). It is vital to recognise the historical, cultural, and social-political context of youth development with diverse contextualised approaches (Best 2007; Lesko and Talburt 2012; Percy-Smith and Burns 2013).

Therefore, to include more flexible and dynamic forms of decision-making in youth participation, the International Association for Public Participation framework (IAP2) has been identified and analysed (IAP2 2018). The IAP2 framework has been adapted and implemented across disciplines of participatory studies, especially demonstrating its effectiveness in facilitating community participation in cultural heritage management (Leiuen Cherrie and Arthure 2016; Li et al. 2020; Rosetti et al. 2022). It is conceptualised as a five-level sequence and each level is built on the previous one: i. Informing; ii. Consulting; iii. Involving; iv. Collaborating and v. Empowering citizens (IAP2 2018; De Leiuen and Arthure 2016). While most adaptations of the IAP2 framework retain its sequential configuration, the levels of participation can be implemented as an ongoing recursive process, continuously rotating as new challenges arise or when new youth groups and stakeholders are recruited into the participation processes (De Leiuen and Arthure 2016; Waterton and Smith 2010). With the acknowledgment of youth discourse and the integration of youth participation theories, a new adaptation of the IAP2 framework with a specific focus on youth has been developed. (Table 1.) The adapted framework provides two-fold contributions. First, it consists of six levels, with one new level of ‘educate’ added between ‘inform’ and ‘consult’, which emphasises the role of heritage education in fostering youth engagement. Secondly, explicit descriptions of each participation level were adapted to articulate power dynamics in different forms of youth participation.

3.4.1. Adapting the IAP2 participation framework

While as a mainstream participation framework in heritage management, the IAP2 framework also received several critical reflections. Firstly, some scholars argue that the exercise of tokenism and the simplification of complex participation processes have resulted in a lack of public trust (Brown and Yeong Wei Chin 2013; Grcheva and Oktay Vehbi 2021). The potential for power imbalances and manipulated participation suggests the fundamental weakness of the IAP2 spectrum, which is the haziness over decision-making (Carson 2008; Ianniello et al. 2019). Such haziness might be further exaggerated through the power dynamics between youth and the decision-making authorities or a limited representation of diverse youth voices (Thomas, Cortina, and Smith 2014; Vromen and Collin 2010), especially within the established and dominated heritage management
Table 1. Conceptualization of youth participation in reviewed literatures.

<table>
<thead>
<tr>
<th>Inform</th>
<th>Educate</th>
<th>Consult</th>
<th>Involve</th>
<th>Collaborate</th>
<th>Empower</th>
</tr>
</thead>
<tbody>
<tr>
<td>The goal</td>
<td>To provide youth with relevant and objective information to assist them in understanding the management projects and intended outcomes.</td>
<td>To provide youth with education opportunities to raise their awareness of heritage values and importance of preservation and build youth capacities of management approaches</td>
<td>To obtain youth feedback during planning phase of management projects and youth opinions are taken seriously to help with analysis, approaches and/or decisions.</td>
<td>To work directly with youth throughout the management process to ensure that their concerns and aspirations are understood and considered properly.</td>
<td>To partner with youth to achieve their initiatives and work through management problems, alternatives solutions and decisions together.</td>
</tr>
<tr>
<td>The promise to youth</td>
<td>We will keep information accessible, clear, and updated. We will provide contact details for enquiries.</td>
<td>We will keep you informed and provide you with resources for heritage education. You will have opportunities to build up capacities for decision-making.</td>
<td>We will keep you informed, listened to and acknowledge your opinions. We will provide feedback on how your input influences the decision.</td>
<td>We will work to ensure that your opinions are directly reflected in the alternatives developed and how it influences the decision.</td>
<td>We will work with you to formulate your initiatives. You retain control and ownership of the projects. We will maintain contact for support.</td>
</tr>
</tbody>
</table>

discourse (Mkwananzi, Cin, and Marovah 2023). To attain accountability and mutual trust between youth and other decision-makers, it is critical to identify and adapt the specific goal and promise at each level of participation (Grcheva and Oktay Vehbi 2021; Trivelli and Morel 2021), so that youth participation can be effectively integrated into decision-making rather than as a symbolic process.

Another argument regarding IAP2 is associated with the difference between the levels of ‘inform’ and ‘consult’ (Carson 2008; Grcheva and Oktay Vehbi 2021; Ianniello et al. 2019). Based on Arnstein’s ladder, the level of inform is kept in the participation spectrum to recognise the necessity of reaching out to broader participants in different settings of the participation (Derr, Chawla, and Mintzer 2018; R.; Hart 1992). Though, there exist arguments that whether ‘inform’ can be considered public participation for its limited impact on decision-making processes (Kaifeng and Pandey 2011). While consultation has promoted opinions exchanges between different stakeholders, the risks of disproportional engagement and prioritisation of the expert’s knowledge might also lead to the distrust of the communities (Bečević and Dahlstedt 2022; Ianniello et al. 2019). Particularly, youth’s capacities in cultural heritage management have not been fully recognised and integrated with professional knowledge (Mkwananzi, Cin, and Marovah 2023), then the level of ‘consult’ might not have adequate influences in decision-making, resulting in the lack of clarity between ‘inform’ and ‘consult’ (Brown and Yeong Wei Chin 2013). Therefore, it is argued that there should be a thicker line between the first two levels of participation in the IAP2 spectrum (Carson 2008; Kaifeng and Pandey 2011). Given the limited recognition of young people’s abilities in decision-making, and the diverse contexts and cultural sensitivity associated with cultural heritage (Mkwananzi, Cin, and Marovah 2023), a new level has been adopted in youth participation. The new level of ‘educate’ promotes youth participation from one-way communication to knowledge-sharing and opinions exchanges and provides forceful support for youth to generate influential perspectives during consultation.
Another adaptation of IAP2 focuses on the heterogeneity of young individuals and recognises youth participation as an iterative process. The engagement of a group of youth might reach different levels of participation, and such dissimilarity of participation levels might further stimulate the collaborations within the youth groups (Jennings et al. 2012; Mkwananzi, Cin, and Marovah 2023). The youth with professional backgrounds in heritage management or equipped with heritage knowledge through practices are referred to as young professionals (Del Baldo and Demartini 2021). They attempt to build up youth leadership through their active participation and act as leaders through peer-to-peer collaborations with other young people (Redweik et al. 2017). Meanwhile, youth can develop their active role as leaders and advocate participation to less motivated young people through youth campaigns or organisations (Mastura, Md Noor, and Mostafa Rasoolimanesh 2015a).

Given the fact that cultural heritage management is a context-specific process where expert knowledge has played an important part in the decision-making (Ginzarly, Farah, and Teller 2019; Hodges and Watson 2000), the highest level of ‘empower’ is a rarely achieved stage for youth participation (Mastura, Md Noor, and Mostafa Rasoolimanesh 2015b). Therefore, the adapted level of empowerment focuses on the recognition and prioritisation of youth initiatives in decision-making processes (Kudva and Driskell 2009; Trivelli and Morel 2021). Youth are encouraged to form their networks and generate their grassroots organisations alongside existing management systems to increase transparency and accountability of their participation (Botchwey et al. 2019; MacDonald et al. 2015).

### 3.4.2. Adding ‘educate’ as one level of youth participation

Heritage education was given a priority role in the knowledge-sharing and capacity-building of youth, as well as fostering intergenerational understanding within cultural heritage discourse (UNESCO 2002, 2017). The UNESCO Strategy on Youth (2014–2021) also aims to promote heritage education among youth to establish a cultural mechanism for perennial sharing and a long-term commitment of youth to cultural heritage (UNESCO 2014). Adding ‘Educate’ as one level of youth participation can recognise the vital role of heritage education in promoting the inclusivity and equity of youth participation, specifically regarding the disparities in the access to information and knowledge gaps that exist among different youth groups (Mkwananzi, Cin, and Marovah 2023; Trivelli and Morel 2021). At the same time, the level of ‘Educate’ further strengthens the legitimacy and credibility of youth participation in decision-making processes, by providing the platform for establishing common ground and fostering mutual trust among youth themselves or between different generations (Grcheva and Oktay Vehbi 2021).

Another justification for ‘Educate’ to be recognised as a participation level is based on the various forms of educational communication (Schuster and Jacqui 2021; Shaw and Krug 2013). Formal heritage education normally happens within schools or institutions as a part of the curriculum (Selim, Mohareb, and Elsamahy 2022). Informal education has been observed to be carried out more frequently without the constraints of physical settings and the rigid format of top-down structure (Haddad 2014; Del; Baldo and Demartini 2021). Education is no longer a one-way communication through which youth only act as receivers and learners within the curriculum (Luo 2021; Pazarli, Diamantis, and Gerontopoulou 2022). Instead, peer-to-peer education provides youth with more opportunities to critically learn from peers and develop their initial activities (Janković and Mihelić 2018).

### 3.5. Methods of youth participation

Various participatory methods have been implemented and tested with youth, such as public workshops, surveys, meetings, and cultural campaigns (Deitz et al. 2018; Haddad 2014; Hanssen 2019). Those methods have been designed and customised to better fit youth characteristics and to stimulate their motivations, especially with the application of digital technologies (Poplin, de
Andrade, and de Sena 2022). Based on the purposes of heritage practices and their intended levels of engagement, the participatory methods have been categorised into three pathways: awareness-raising, capacity-building, and empowerment (Figure 3). These three pathways are not mutually exclusive, they can be combined to foster meaningful engagement in an iterative process of youth participation.

3.5.1. Awareness-raising and capacity-building

Awareness-raising and capacity-building are the basic paths that have been incorporated within educational systems to stimulate youth engagement to evolve beyond one-off interaction to long-term practices (Selim, Mohareb, and Elsamahy 2022). Diverse creative approaches, such as drawing, photovoice, digital storytelling, and emotion mapping have been tested to be beneficial (Janković and Mihelić 2018). Young people are observed to have a distinct relationship with digital technologies (Ishar, Zatanova, and Roberts 2022), and the application of digital serious games is helpful to foster youth capacities of critical thinking and self-learning (de Andrade, Poplin, and de Sena 2020). Furthermore, evidence from growing practices has demonstrated the effectiveness of directly involving youth in the documentation of heritage assets or mapping of cultural heritage values during the management processes (Inzerillo and Santagati 2016). This approach not only provides opportunities for them to build up capacities along with heritage experts but also stimulates young people to establish intergenerational partnerships (Nofal et al. 2020; Redweik et al. 2017).

3.5.2. Empowerment through institutionalization

Youth councils or youth parliaments are common methods to empower youth, however, with limited structural support, these approaches might serve as informing or educating platforms rather than empowering youth (Bečević and Dahlstedt 2022; Ianniello et al. 2019). Thus, it is vital to articulate youth with management authorities to ensure their empowerment in decision-making has real influences (Trivelli and Morel 2021). B. N. Checkoway and Gutiérrez (2012) have argued that institutionalisation can promote youth engagement to have a mechanism that is ‘inside the system’, and thus improve youth empowerment (David Nina and Buchanan 2020; Horelli 1997).

Figure 3. Levels and methods of youth participation (by authors).
However, there raised concerns about the potential presence of adult bias within the empowerment of youth, whereby adult perspectives influence the selection of good-performance youth as the majority of empowerment (Jennings et al. 2012). Such a tendency has been argued to be embedded in the top-down structure and results in the further exclusion of marginalised youth (Bečević and Dahlstedt 2022; Ianniello et al. 2019). Therefore, it is essential to provide a ‘voice’ for young people from non-legal rationales and through bottom-up initiatives (Grcheva and Oktay Vehbi 2021; Trivelli and Morel 2021).

4. New conceptual framework: youth participation in cultural heritage management

In previous sections, youth participation in cultural heritage management was explicitly conceptualised, identifying the definition and role of youth, levels of youth participation, and participatory methods to engage youth. However, most of the existing youth participation models tend to presume that participation is inherently good and that providing a voice or agency to youth will directly lead to the empowerment of youth (Cahill and Dadvand 2018). Thus, they do not account for the potential unintended negative consequences of participatory practices (Botchwey et al. 2019; Frank 2006). A generalised and linear model might fail to reflect the dynamic nature of participation which is highly influenced by historical, cultural, political, and economic background (Grcheva and Oktay Vehbi 2021). It is vital to recognise that participation does not always follow a linear process that leads to empowerment, but rather a dynamic and iterative process.

While many scholars have reconstructed the hierarchical structure of youth participation models (Cahill and Dadvand 2018; Natalie et al. 2022), there is still a lack of a dynamic framework in the field of cultural heritage management. Therefore, we propose a new conceptual framework to approach youth participation from four dimensions: purpose, positioning, perspectives, and power relations (Figure 4). These four dimensions interact with each other and focus on the fluid nature of participation, with its ongoing responses to young people’s characteristics, diverse contexts, and dynamic power relations.

Figure 4. A new conceptual framework of youth participation in cultural heritage management (by authors).


4.1. Purpose

Thinking about the ‘purpose’ starts with defining youth and their levels of participation with attention to the ethical parameter and social-political orientation of the practices. More emphasis should be put on the process of youth engagement and the integration of youth discourse in decision-making, which is vital to ensure their long-term commitment and ownership of future participatory practices. Given its contested nature, cultural heritage can be subject to diverse interpretations among youth and adults or among individual youth (McAra 2021). Instead of focusing solely on the results of negotiation, it is more valuable to direct attention towards how diverse interpretations either align or diverge with one another.

Defining youth in participatory practices involves more than the recognition of their capacities and narratives; it also invites young people to define themselves within the program (Cahill and Dadvand 2018). Through self-definition, youth tend to actively assume their role in decision-making and are motivated to co-design the visions and purpose of the practices. Being collectively generated, the purpose can be stronger and more feasible to achieve, creating mutual benefits for communities and youth themselves (Victoria and Kovács 2017). Through the acknowledgement of the significance of youth engagement, various opportunities can be generated during the envisioning of purpose, which leads to diverse levels of youth participation during management practices.

4.2. Positioning

The concept of ‘positioning’ reflects how young people are culturally framed and understood in terms of their potential contributions to decision-making. Different cultural narratives and norms can influence how youth are positioned and how they position others (Derr and Tarantini 2016). However, positioning youth only based on age groups might result in the cultural segregation of young people, further impairing their motivation to be engaged with cultural heritage (Becèvic and Dahlstedt 2022). Such limited recognition of youth tends to position them only as dependents, followers, or passive recipients.

We argue that such cultural resistance can be mitigated by including and respecting youth’s own positioning of themselves, through which young people can develop their self-identity and sense of agency (Di Franco et al. 2019). The process of self-positioning stimulates youth to define their narratives and assign themselves roles in decision-making processes. Through self-recognition and motivation, young people tend to take on more active roles, such as leaders, advocates, investigators, or co-contributors. Meanwhile, how youth position others, including other youth groups, community members, schools, or institutions can also influence their role consciousness. Encouraging youth to critically position themselves and others not only can promote the inclusion of diverse youth representations in decision-making, but also stimulate the bottom-up initiatives that might arise from peer collaborations or youth-adult partnerships (Trivelli and Morel 2021).

4.3. Perspectives

It is vital to recognise the dissimilar perspectives of youth and acknowledge that the inequities within gender, socio-economic background, and political context might still exist within participatory practices. Diverse historical, and cultural traditions, and hierarchies surrounding social class, ethnicity, and ability might also influence the voice of youth and their willingness to participate (Thomas, Cortina, and Smith 2014). Not only should it be crucial to involve the diverse youth perspectives in heritage discourse, but also to identify the existence of marginalised voices and inequitable patterns of participation within youth groups. Therefore, thinking about ‘perspectives’ should start with distinguishing the perspectives that are included, excluded, or privileged within youth groups (Trivelli and Morel 2021). The inclusion of youth perspectives and voices is also closely associated with their roles in decision-making. For those youth who position themselves as
advocates for participatory practices might feel frustrated and demotivated if their voices are less heard in the decision-making (Bečević and Dahlstedt 2022). Thus, it is important to devise different methods and participation processes to reach youth perspectives, especially for those who are less representative or marginalised for participation.

4.4. Power relations

The inclusion of diverse perspectives is also embedded in the structure of power relations within heritage practices, as it challenges the prevailing dominance of authorised discourse in the management processes (Waterton and Smith 2010). It is vital to recognise that power is relational (Arnstein 1969) and power relations can be reflected in the levels and methods of participation. However, empowering youth should not directly impose power and control over youth; instead, it should involve efforts to encourage youth to assert control over power dynamics. More emphasis should be placed on cultivating participatory methods that foster young people’s consciousness of roles and responsibilities embedded in power relations. Only until youth acknowledge the power dynamics within participatory practices and take responsibility for their perspectives, can their participation be meaningful and influential in decision-making. Thus, considering power relations can be approached from two aspects: firstly, how power dynamics are managed to incorporate diverse youth perspectives; and secondly, how engaged youth can comprehend and manage power relations to improve their levels of participation.

4.5. Applying the conceptual framework

In addition to highlighting the interconnectedness of the four dimensions, the conceptual framework also emphasises the relations between these dimensions and critical aspects of youth participation. We argue that each dimension can be perceived through different aspects, and the critical aspects are significantly influenced by considerations from different dimensions. For example, the dimension of positioning can be developed through a critical examination of how youth are defined and their roles in decision-making. Simultaneously, defining youth can be approached by envisioning the purpose and positioning within the participatory processes. In this way, youth participation can be envisioned theoretically through the four dimensions and be approached methodologically through the design of four critical aspects in participatory practices.

Our conceptual framework also aims to stimulate youth’s own narratives on the four interrelated dimensions. The purpose of participatory practices can be co-designed with youth to stimulate their motivations and foster their long-term commitment to heritage management. Instead of being positioned by others, youth’s own positioning of themselves tend to cultivate their self-identity and agency, which further promotes their bottom-up initiatives. Taking on active roles in decision-making incentivises youth to make further efforts to ensure the inclusion of their diverse perspectives, especially those that are typically marginalised and underrepresented. Such efforts require youth to comprehend the power relations embedded in participatory practices and acknowledge their responsibilities in decision-making.

5. Conclusion

This paper has analysed and highlighted the contributions of various youth participation theories from urban planning, urban design, urban governance, and heritage management. The results show that these theories or frameworks have provided valuable discussions and visions to integrate youth participation into management systems and advocated an active role of youth in contributing to their society. However, existing models and frameworks tend to presume the inherent ‘goodness’ of youth participation and lack critical reflections about voice, agency, and empowerment within the imposed hierarchical structure of participation. Especially, there is a lack of discussions on the
integration of diverse youth discourse into the dominant authorised discourse in participatory heritage management. It is argued that the limited definition of youth and underestimation of youth capacities in their current state do not adequately acknowledge young people as agents of change, resulting in a low level of youth participation or tokenism. Moreover, the general youth participation models are mostly derived from the Western understanding of youth, which tends to homogenous young people and fails to recognise the various vulnerabilities and inequities within the youth groups. Furthermore, these models do not sufficiently address the nature of participation which has ongoing interactions with historical, cultural, socio-economic, and political complexities in diverse contexts.

In response to these critical reflections, we proposed a new conceptual framework for youth participation in cultural heritage management, which consists of four dimensions: purpose, positioning, perspectives, and power relations. Moving from a linear structure of participation, we aim to reflect the fluid nature of participation with an emphasis on the iterative processes of participatory practices instead of outcomes. Besides conceptualising youth participation and integrating it into the managerial or institutional systems, this framework also encourages youth to envision their participation through their own perspectives. The four dimensions and four critical aspects in the framework provide theoretical implications and methodological applications, framing youth participation in the context of participatory heritage management.

With a limited number of literature about participatory heritage practices with youth, there might be further considerations that can be incorporated into the framework. More perspectives can be focused on other vulnerabilities and inequities of youth in diverse contexts, such as gentrification, colonialism, or gender inequities. This framework can be refined in the future for contextualisation in different social, cultural, and political settings, to encourage more effective youth participation in local heritage management practices. Furthermore, creative participatory methods, particularly with digital technologies can be explored and extend the knowledge of youth participation theoretically and methodologically.

**Disclosure statement**

No potential conflict of interest was reported by the author(s).

**Funding**

This work was supported by China Scholarship Council under Grant [202207720106].

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References


## Appendix 1

<table>
<thead>
<tr>
<th>No</th>
<th>Author</th>
<th>Year</th>
<th>Region</th>
<th>Heritage Typology</th>
<th>Participation level</th>
<th>Other engaged stakeholders</th>
<th>Methods/intervention</th>
<th>Outcomes/Suggestions</th>
</tr>
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<tbody>
<tr>
<td>1</td>
<td>Jaafar et al.</td>
<td>2015</td>
<td>Lenggong, Malaysia</td>
<td>cultural heritage; natural heritage; World Heritage Site</td>
<td>informed</td>
<td>questionnaires</td>
<td>inform; consult; involve; collaborate; emower</td>
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<td>Wang et al.</td>
<td>2017</td>
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<td>questionnaires; role theory</td>
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<td>educational programs have been considered as connection that links heritage, teenagers, and their awareness of heritage protection</td>
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<td>Global locations</td>
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<td>informed</td>
<td>Drawings</td>
<td></td>
<td>Awareness-raising activities aimed at fostering youth participation might involve youth-friendly activities such as drawing, mapping, video recording, and performance art</td>
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<td>4</td>
<td>Menkshi et al.</td>
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<td>informed</td>
<td>questionnaires</td>
<td></td>
<td>emphasis the role of educational systems and organisations in encouraging the youth initiatives</td>
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<td>Belfast, North Ireland</td>
<td>Cultural heritage; architectural heritage</td>
<td>consulted</td>
<td>drawing; youth focused workshops</td>
<td></td>
<td>valuable connection can be made between youth and heritage through education programmes, a need for public education and implement heritage education in curriculum</td>
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<td>6</td>
<td>Del Baldo and Demartini</td>
<td>2021</td>
<td>Urbino, Italy</td>
<td>cultural heritage; World Heritage Site</td>
<td>consulted</td>
<td>seminars, workshops</td>
<td></td>
<td>the importance of peer-to-peer education in enhancing youth awareness of heritage management</td>
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<td>7</td>
<td>McAra</td>
<td>2021</td>
<td>Scottish Western and Northern Isles</td>
<td>cultural heritage</td>
<td>consulted</td>
<td>participatory design: drawing and mapping</td>
<td></td>
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(Continued)
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<th>Other engaged stakeholders</th>
<th>Outcomes/Suggestions</th>
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<td>8</td>
<td>Radulović et al.</td>
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<td>Yugoslav</td>
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<td>heritage experts</td>
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<td>11</td>
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<td>Tunis</td>
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<td>heritage experts</td>
<td>heritage education should take place in the early age of youth and teach them to confront with contested heritage</td>
</tr>
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</table>
Appendix 2

List of Grey Documents

Participation-related  \( n = 6 \)

Heritage-related  \( n = 8 \)