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# Analysis of the dial-a-ride problem of Hunsaker and Savelsbergh

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#### Abstract

Hunsaker and Savelsbergh [Operations Research Letters 30, 2002] discussed feasibility testing for a dial-a-ride problem under maximum wait time and maximum ride time constraints. We show that this feasibility test can be expressed as a shortest path problem in vertex-weighted interval graphs, which leads to a simple linear time algorithm.

Keywords: Dial-a-ride; feasibility check; shortest path; difference constraint system.

# 1 Introduction

Dial-a-ride problems concern the dispatching of a vehicle to satisfy requests where an item (or a person) has to be picked up from a specific location and has to be delivered to some other specific location. Dial-a-ride problems arise in many practical application areas, as for instance shared taxi services, courier services, and transportation of elderly and disabled persons.

Hunsaker & Savelsbergh [4] analyzed the following feasibility question for a dial-a-ride problem arising in a taxi company: An instance specifies a sequence of 2n + 1 events that have to be served (one after the other and in the given order) by a single vehicle. The first event is the dispatch of the vehicle from a central facility. The remaining 2n events are grouped into a set  $\mathcal{P}$  of pairs (i, j) with i < j. In every pair (i, j) the earlier event i is the pickup and the later event j is the delivery of some fixed item (we stress that the two events in such a pair are not necessarily consecutive in the event sequence). The problem consists in deciding whether there exist 2n + 1 time points for these 2n + 1 events subject to the following three families of constraints.

Time windows: The *i*th event  $(1 \le i \le 2n + 1)$  must occur during a pre-specified time window between time points  $\alpha_i$  and  $\beta_i$  with  $\alpha_i \le \beta_i$ .

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- Riding times: The riding time from the *i*th to the (i + 1)th event  $(1 \le i \le 2n)$  is  $\gamma_{i,i+1}$ . For every pickup and delivery pair  $(i, j) \in \mathcal{P}$ , the time from pickup to delivery can be at most  $\delta_{i,j} > 0$  time units.
- Waiting times: At the *i*th pickup or delivery location  $(2 \le i \le 2n + 1)$ , the vehicle can wait for at most  $\omega_i$  times units before departing.

We note that there are three points in which our problem description deviates from the one by Hunsaker & Savelsbergh [4]. First, our riding time bounds  $\delta_{i,j}$  can be arbitrary numbers, whereas the riding time bounds in [4] are proportional to the distances between pickup location and delivery location. In this respect, our model is slightly more general and contains the model in [4] as a special case. Secondly, our waiting time bounds  $\omega_i$ depend on the event, whereas the waiting time bounds in [4] all are identical. Again this is a slight extension of the model in [4], which also is mentioned in the discussion section of [4]. Thirdly, the problem in [4] also incorporates item sizes and a capacity bound for the vehicle. These capacity constraints are independent of the timing and riding constraints, and they can be checked separately in O(n) overall time. This independent subproblem has been discussed and settled in [4], and there is no reason for re-discussing it here.

Hunsaker & Savelsbergh [4] design a sophisticated linear time algorithm that tests for the existence of a schedule that satisfies the three constraint families listed above. Tang, Kong, Lau & Ip [5] identify a crucial gap in the algorithm of [4], and they also provide a concrete counter-example where the algorithm declares a feasible instance to be infeasible. As a partial repair [5] provides another algorithm for the problem with a weaker quadratic running time  $O(n^2)$ . We note that such a quadratic running time is too slow for practical applications: The feasibility test shows up as a subproblem in improvement-based algorithms, and has to be performed many times.

**Contribution of this note.** We formulate the dial-a-ride feasibility test of [4] as a system of linear inequalities (Sections 3 and 4), which by standard methods can be rewritten into a system of difference constraints (Section 5). By carefully analyzing the structure of these difference constraints (Section 6), we then transform the problem into a shortest path problem in a vertex-weighted interval graph. All in all, this yields the desired linear time O(n) algorithm for the feasibility test.

#### 2 Preliminaries

Suppose that  $\alpha_{i+1} < \alpha_i$  for some *i* with  $1 \le i \le 2n$ . Since the vehicle cannot serve the *i*th event before time  $\alpha_i$ , it cannot arrive at the (i + 1)th location before time  $\alpha_i$ . Hence we may update the data as  $\alpha_{i+1} := \alpha_i$ . All updates (for all values of *i*) can be performed by a single O(n) time pass over the locations in increasing order of *i*. A symmetric argument shows that whenever  $\beta_{i+1} < \beta_i$  holds for some *i* with  $1 \le i \le 2n$ , then we may update  $\beta_i := \beta_{i+1}$ . Furthermore, all such updates can be done during a single O(n) time pass over the locations in decreasing order of *i*.

Therefore we assume throughout that the left and right endpoints of the time intervals form two non-decreasing sequences  $\alpha_1 \leq \alpha_2 \leq \cdots \leq \alpha_{2n+1}$  and  $\beta_1 \leq \beta_2 \leq \cdots \leq \beta_{2n+1}$ .

# 3 Linear equations and inequalities

We formulate the dial-a-ride problem as a system of linear equations and inequalities. The *i*th event  $(1 \le i \le 2n+1)$  is described by three real variables: The arrival time  $A_i$  and the departure time  $D_i$  of the vehicle at the location of the *i*th event, and the time point  $E_i$  at which the actual pickup/delivery occurs. For the first event, we identify the variables  $E_1$  and  $D_1$  so that they coincide with the dispatch time of the vehicle from the central facility.

$$A_1 = \alpha_1 \quad \text{and} \quad E_1 = D_1 \tag{1}$$

Clearly the *i*th event must fit between the arrival and the departure time of the vehicle.

$$A_i \leq E_i \leq D_i \qquad \text{for } i = 2, \dots, 2n+1.$$

Now let us express the constraints of the problem. The *i*th event must occur during its time window  $[\alpha_i, \beta_i]$ .

$$\alpha_i \leq E_i \leq \beta_i \qquad \text{for } i = 1, \dots, 2n+1.$$
(3)

The riding time  $\gamma_{i,i+1}$  from the *i*th to the (i+1)th event yields

$$A_{i+1} = D_i + \gamma_{i,i+1}$$
 for  $i = 1, \dots, 2n$ . (4)

For every pickup and delivery pair  $(i, j) \in \mathcal{P}$ , the time from pickup to delivery is constrained by

$$E_i \leq E_i + \delta_{i,j}$$
 for all pairs  $(i,j) \in \mathcal{P}$ . (5)

Finally, the waiting time constraints yield

$$D_i \leq A_i + \omega_i \qquad \text{for } i = 2, \dots, 2n+1.$$
(6)

The dial-a-ride instance has a feasible solution, if and only if the linear system (1)-(6) with O(n) constraints has a feasible solution over the real numbers.

#### 4 More linear inequalities

Our next step is to rewrite the system (1)-(6) into an equivalent but simpler system centered around a new set of variables: For i = 1, ..., 2n + 1 we introduce the nonnegative variable  $x_i$  to measure the total waiting time between time point  $\alpha_1$  and time point  $D_i$  (that is, the total time that the vehicle did not spent on driving before departing from the *i*th location). Furthermore, for  $1 \le i \le j \le 2n + 1$  we introduce the constant  $\Gamma_i$  to denote the overall riding time to move through the locations  $1, 2, \ldots, i$ .

$$\Gamma_i = \sum_{k=1}^{i-1} \gamma_{k,k+1}.$$

Then the arrival times  $A_2, \ldots, A_{2n+1}$  and the departure times  $D_1, \ldots, D_{2n+1}$  can be rewritten as

$$A_i = x_{i-1} + \Gamma_i \qquad \text{and} \qquad D_i = x_i + \Gamma_i. \tag{7}$$

Each of the events  $E_2, \ldots, E_{2n+1}$  is either a pickup or a delivery that is constrained by (2), (3), and (5). Hence it must occur between the lower bound  $\max\{A_i, \alpha_i\}$  and the upper bound  $\min\{D_i, \beta_i\}$ . The resulting interval is non-empty, if and only if  $A_i \leq D_i$  and  $A_i \leq \beta_i$  and  $\alpha_i \leq D_i$  hold. Thus Fourier-Motzkin elimination of  $E_i$  yields for  $i = 2, \ldots, 2n + 1$  the constraints

$$x_{i-1} \le x_i$$
 and  $x_{i-1} \le \beta_i - \Gamma_i$  and  $\alpha_i - \Gamma_i \le x_i$ . (8)

If the *i*th event is a pickup, then we may delay it as much as possible by setting  $E_i := \min\{D_i, \beta_i\}$ . If the *j*th event is a delivery, then we may schedule it as early as possible and set  $E_j := \max\{A_j, \alpha_j\}$ . Then (5) means for every pickup and delivery pair  $(i, j) \in \mathcal{P}$ the four conditions that  $A_j \leq D_i + \delta_{i,j}$ , that  $A_j \leq \beta_i + \delta_{i,j}$ , that  $\alpha_j \leq D_i + \delta_{i,j}$ , and that  $\alpha_j \leq \beta_i + \delta_{i,j}$ . The last condition does not depend on any variable (and if it is violated, then the system is trivially infeasible). The other three conditions yield the following constraints.

$$x_{j-1} \leq x_i + \delta_{i,j} + \Gamma_i - \Gamma_j$$
 for all  $(i,j) \in \mathcal{P}$  (9)

$$x_{j-1} \leq \beta_i + \delta_{i,j} - \Gamma_j$$
 for all  $(i,j) \in \mathcal{P}$  (10)

$$\alpha_j - \delta_{i,j} - \Gamma_i \leq x_i \qquad \text{for all } (i,j) \in \mathcal{P}$$
(11)

The remaining constraints (1), (4), (6) are handled as follows. Constraints (1) and (3) yield

$$0 \leq x_1 \leq \beta_1 - \alpha_1. \tag{12}$$

Constraint (4) is satisfied because of (7), and becomes vacuous. Finally the waiting time constraints (6) translate into

$$x_i \leq x_{i-1} + \omega_i$$
 for  $i = 2, \dots, 2n + 1$ . (13)

The dial-a-ride instance has a feasible solution, if and only if the linear system (8)–(13) with O(n) constraints has a feasible solution over the real numbers.

## 5 Difference constraint systems

Every inequality in (8)–(13) is either an upper bound constraint  $x_i \leq U_i$ , or a lower bound constraint  $L_i \leq x_i$ , or a difference constraint  $x_j - x_i \leq D_{i,j}$ . By applying a standard trick, we will now transform all upper and lower bound constraints into difference constraints.

For this purpose, we introduce two new variables  $x_0$  and  $x_{2n+2}$ . Variable  $x_0$  represents the value 0, and hence is a lower bound on all other variables. Variable  $x_{2n+2}$  represents the value  $K := \beta_{2n+1} - \alpha_1$ , and hence is an upper bound for all other variables. We create the two new constraints

$$x_{2n+2} - x_0 \le K$$
 and  $x_0 - x_{2n+2} \le -K$ , (14)

which together enforce  $x_{2n+2} - x_0 = K$ . Every upper bound constraint  $x_i \leq U_i$  in (8)–(13) is replaced by a corresponding constraint

$$x_i - x_0 \leq U_i. \tag{15}$$

Every lower bound constraint  $L_i \leq x_i$  in (8)–(13) is replaced by a corresponding constraint

$$x_{2n+2} - x_i \leq K - L_i. \tag{16}$$

We will refer to (14), to the new difference constraints (15) and (16), and to the old difference constraints in (8), (9), (13) short as the difference constraint system DCS.

**Lemma 1** The following four statements are pairwise equivalent.

- (i) The original dial-a-ride instance has a feasible solution.
- (ii) The system (8)-(13) has a feasible solution over the real numbers.
- (iii) DCS has a feasible solution with  $x_0 = 0$  and  $x_{2n+2} = K$ .
- (iv) DCS has a feasible solution.

There is a close connection between difference constraint systems and negative-weight cycles in directed graphs; see for instance Section 24.4 of Cormen, Leiserson, Rivest & Stein [2]. We create for every variable  $x_i$  ( $0 \le i \le 2n + 2$ ) a corresponding vertex *i*. We create for every difference constraint  $x_j - x_i \le D_{i,j}$  an arc from vertex *i* to vertex *j* with weight  $D_{i,j}$ . It is well-known and easy to see (see for instance Theorem 24.9 in [2]) that the underlying difference constraint system has a feasible solution, if and only if the corresponding directed graph *G* does not contain any negative-weight cycles.

In our case, the directed graph G has O(n) vertices and O(n) arcs. Hence a straightforward application of the Bellman-Ford algorithm or of the Goldberg-Radzik algorithm would yield an  $O(n^2)$  time feasibility test.

## 6 A linear time feasibility test

To get a linear time algorithm, we look a little bit deeper into the structure of DCS and the corresponding directed graph G. A difference constraint  $x_j - x_i \leq D_{i,j}$  is a forward constraint (and the corresponding arc  $i \rightarrow j$  is a forward arc), if i < j holds. Otherwise we are dealing with a *backward* constraint (and a corresponding backward arc). Now let us go through all constraints in DCS.

- The difference constraints in (8) are of the form  $x_{i-1} x_i \leq 0$ . They are backward constraints, and their arc weights are always zero.
- The constraints in (9) are forward constraints. If  $\delta_{i,j} < \Gamma_j \Gamma_i$  then the system is infeasible. Hence we may assume that all corresponding arc weights are non-negative.
- The constraints (13) are forward constraints, and the corresponding arc weights  $\omega_i$  are non-negative.
- In (14) we have one forward constraint with positive arc weight, and one backward constraint with negative arc weight.
- The difference constraints in (15) arise from upper bounds, and are forward constraints. We may assume that all corresponding arc weights are non-negative (since otherwise the system would be infeasible).
- The difference constraints in (16) arise from lower bounds, and are forward constraints. Again, we assume that all corresponding arc weights are non-negative (as otherwise the system would be infeasible).

Summarizing, all forward arcs have non-negative weights, and with a single exception all backward arcs have weight zero and are of the form  $i \to i - 1$ . The only arc with negative weight is the backward arc from vertex 2n + 2 to vertex 0 in (14). Hence every cycle of negative weight must consist of this arc plus some directed path from vertex 0 to vertex 2n + 2. Recall that the DCS is infeasible, if and only if graph G contains a negative-weight cycle, which is true if and only if the shortest path from vertex 0 to vertex 2n + 2 along arcs with non-negative weights has length strictly smaller than K. This observation in combination with fast shortest path algorithms in directed graphs [3] yields a time complexity of  $O(n \log n)$ .

Our next goal is to establish a connection to interval graphs, which will yield a linear time complexity. With every forward arc  $i \rightarrow j$  we associate the closed interval [i, j].

**Lemma 2** Among all shortest paths from vertex 0 to vertex 2n + 2 (that only use arcs with non-negative weights) let  $P^*$  be a path with the smallest number of forward arcs. For  $k \ge 1$ , let  $i_k \to j_k$  denote the kth forward arc traversed by  $P^*$ . Then for any pair of consecutive forward arcs  $i_k \to j_k$  and  $i_{k+1} \to j_{k+1}$ , the two associated intervals  $[i_k, j_k]$  and  $[i_{k+1}, j_{k+1}]$  have non-empty intersection.

*Proof.* Since  $P^*$  moves from vertex  $j_k$  to vertex  $i_{k+1}$  along backward arcs, we get  $i_{k+1} \leq j_k$ . If the two associated intervals do not intersect, we must have  $i_{k+1} < j_{k+1} < i_k < j_k$ . But then  $P^*$  could simply skip the forward arc  $i_k \to j_k$ , and move from  $i_k$  to  $i_{k+1}$  along backwards arcs at zero cost. This would yield another shortest path with a smaller number of traversed forward arcs.  $\Box$ 

**Lemma 3** Consider a sequence of forward arcs  $i_k \to j_k$  (k = 1, ..., p) with overall weight W, such that the first arc starts in  $i_1 = 0$  and the last arc ends in  $j_p = 2n + 2$ , and such that for any two consecutive arcs in the sequence the associated intervals have non-empty intersection. Then the directed graph contains a path from vertex 0 to vertex 2n + 2 of weight W.

*Proof.* As intervals  $[i_k, j_k]$  and  $[i_{k+1}, j_{k+1}]$  intersect, we get  $j_k \ge i_{k+1}$ . Hence we can move from vertex  $j_k$  to vertex  $i_{k+1}$  by a sequence of backward arcs.  $\Box$ 

Finally we construct a vertex-weighted interval graph  $G^*$ . For every forward arc with weight w, the interval graph  $G^*$  contains the associated interval with weight w. Furthermore  $G^*$  contains the degenerate intervals [0,0] and [2n+2, 2n+2] both of weight 0. Lemmas 2 and 3 imply that the length of the shortest path from 0 to 2n+2 in the directed graph G (measured in arc weights) equals the length of the shortest path in the interval graph  $G^*$  from [0,0] to [2n+2, 2n+2] (measured in interval/vertex weights). Atallah, Chen & Lee [1] show that the length of the shortest path in a vertex-weighted interval graph can be computed in linear time:

#### Proposition 4 (Atallah, Chen & Lee [1])

Given a set of intervals with weights, an ordering of these intervals according to their left endpoints, and an ordering of these intervals according to their right endpoints, the single-source shortest path problem can be solved in linear time.  $\Box$ 

The single-source shortest path problem consists in computing the shortest paths from a given source-interval to all other intervals, where the length of a path is the sum of all interval weights along the path.

Since the endpoints of all intervals are intervals in the range 0 to 2n + 2, it is easy to sort these intervals according to their left or right endpoints in linear time O(n); this can for instance be done by counting sort or by some variant of bucket sort (see Section 8 of Cormen, Leiserson, Rivest & Stein [2]). Altogether this yields the main result of our paper.

**Theorem 5** The feasibility test for the dial-a-ride problem of Hunsaker and Savelsbergh under time window constraints, riding time constraints, and waiting time constraints can be performed in O(n) time.  $\Box$ 

## 7 Final remarks

Up to this point, we only discussed how to decide whether a given instance is feasible. But if an instance is feasible, then we can also explicitly construct a corresponding schedule in O(n) time: We extend the interval graph  $G^*$  by adding the 2n + 1 degenerate intervals [i, i] with  $1 \le i \le 2n+1$  to it, where interval [i, i] has weight 0 and corresponds to variable  $x_i$  in the difference constraint system DCS.

Then we use Proposition 4 to compute the shortest path lengths  $y_i$  from the source interval [0,0] to all intervals [i,i] in linear time. It is easy to see that setting  $x_i := y_i$  yields a feasible solution for the difference constraint system. Finally, by some straightforward backwards calculations we can determine from this the corresponding feasible solutions for the inequality systems in Sections 3 and 4.

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